



Globecast in Asia selects Skyline Communications' DataMiner software for automated, proactive subtitle and uplink monitoring

With subtitles key to channels' success across Asia and an increased number of transponders/uplinks to monitor in Singapore, the move to automated, proactive monitoring is vital for continued growth

Singapore, 27th February 2018 — Globecast, the global solutions provider for media, has deployed the award-winning DataMiner solution from Skyline Communications, the global leading supplier of end-to-end multi-vendor network management and OSS software solutions for the broadcast, satellite, cable, telco and mobile industry. This allows Globecast in Asia to automatically check subtitles as well as to monitor uplinks and multiple satellite transponders, enhancing value for its broadcast customers beyond SLAs.

In multilingual Asia, subtitles are key to a channel's success. In many countries, watching a program without local language subtitles often causes a viewer to switch off. With Globecast in Asia's growing number of customers, installing a proactive, automated system that allows detailed subtitle monitoring was essential.

DataMiner, which features highly user-definable file-based process management capabilities, monitors the availability of subtitles against the scheduled playlist three days before the transmission. This means operators are alerted well in advance about missing subtitles attached to a scheduled program and can take action accordingly. It also checks

subtitles on-air, provides an audio-visual alarm in those rare cases where subtitles are missing, and prompts for manual intervention.

Shakunt Malhotra, VP Operations at Globecast Asia, said, “As we continue to grow, it’s essential that we have backend technologies and workflows that allow us to scale quickly and easily, providing the level of high-quality of service for which we are renowned. Our use of DataMiner is a key part of that across both subtitling and transponder/uplink monitoring, giving us a level of automation that allows us to be proactive, supporting our continually rising channel count.”

DataMiner also surveys multiple transponders and associated uplinks at Globecast in Asia. The system scans them periodically and is capable of alerting operators in case of any anomaly. It provides return path monitoring across multiple antennas and key equipment, including modulators, HPAs, LNB controllers, etc., topped off with full RF signal spectrum monitoring. All operational data is presented via intuitive graphics, powered by the unique DataMiner Visual Overview interface.

Jonathan Triboulet, Director of Operations at Skyline APAC said, “Through continuous in-depth communication and collaboration with the team at Globecast, we identified the exact challenges and particularities of their operation, in order to best leverage the unique capabilities of DataMiner. This has allowed us to deliver a solution meticulously tailored to Globecast’s needs, both now and into the future.”

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About Globecast

Globecast helps customers to manage content and to deliver it wherever, however and

whenever required. The company provides agile and seamless content acquisition, management and distribution services globally, constantly innovating and investing in new technologies to create customer-centric new services. Globecast has created the number one global hybrid fiber and satellite network for video contribution and distribution. It delivers any type of video service including: TV Everywhere OTT, satellite, cable, video-on-demand, using CDNs and cloud-enabled media solutions. It supplies Content Acquisition, Aggregation and Distribution (CAAD) services to over 110 networks. www.globecast.com | [LinkedIn](#) | [Twitter](#)

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About Skyline Communications

Skyline Communications is the global leading supplier of end-to-end multi-vendor network management and OSS solutions for the broadcast, satellite, cable, telco and mobile industry. Our flagship DataMiner network management platform, which received various prestigious awards, enables end-to-end integration of the most complex technical ecosystems and has been deployed by leading operators around the world.

DataMiner is today already integrated with over 5000 drivers to interface with devices and systems from more than 600 key industry suppliers, and offers a plethora of functionality including unlimited web access, alarming, e-mail and SMS notification, long-term trending, professional reporting, advanced automation, intelligent correlation and root cause analysis, service management, real-time SLA monitoring, user-definable key performance indicator dashboards, spectrum monitoring, mobile access, powerful CPE management, inventory and asset management, and much more.